

	Rev 02		QUALITY MANUAL :		Doc-No	QM04
	11/05/2018	QUALITY POLICY				

I, the Managing Member of PERMANITE cc, our management team and all our employees recognize that the responsibility of every employee is to ensure that we continue to supply the market with products and a service of high quality.

Management and staff recognize the importance of ISO9001-2015 in providing confidence to the market of the ability of our organization in meeting customer requirements to international standards. We have adopted the ISO9001 system to provide us with tools to ensure the sustainable success of our business.

Our focus includes quality, an environmentally friendly company and ensuring the health and safety of all concerned parties that interrelate or interact with Permanite

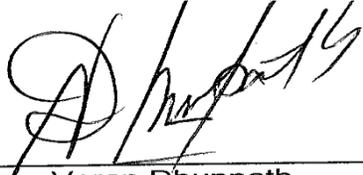
Our scope of work covers the design, development and manufacture of construction chemicals, decorative paints, solvents, wax products and cleaning chemicals The internal and external issues concerned with our business relative to our management and staff, customers, supplier and neighbours form the context of the organization and the objectives cover these aspects of the business.

I have established the following objectives pertaining to occupational health, safety, environmental control and quality performance.

- ☞ To identify with our client current and future needs, by providing a product & service that meets the customer requirements with an aim of exceeding customer expectations in relation to the products in this field of operation.
- ☞ Identify and comply with related statutory and regulatory requirements.
- ☞ Adopt business strategies to facilitate assurance that quality objectives is in line with the strategic business direction.
- ☞ To create and maintain the internal environment in which people can become fully involved in achieving the company's planned objectives and targets
- ☞ To create, maintain and control operational processes by ensuring that resources and activities are effectively managed to achieve the desired result.
- ☞ To continually improve the effectiveness and efficiency through measurement and evaluation
- ☞ Analyse systems and procedures to ensure that factual and effective decisions are made
- ☞ Conduct business with our clients in a manner that is mutually beneficial and which enhances the ability of both of us to create value
- ☞ Embrace the risk policy to safeguard our business from potential losses.
- ☞ Promote the process based approach to enhance performance management.
- ☞ Ensure Environmental compliance
- ☞ Provide a safe and healthy environment

Our internal measurement processes covers all aspects of our business and ensures that objectives defined complies with the strategic direction within the context of the business.

We further commit ourselves to the implementation and maintenance of a Quality Management System complying to ISO 9001:2015, and to the continual improvement of our business by the regular review of our Quality Management System and keeping abreast with the latest technology in our field.



 Veran Dhunpath
 Managing Director